



TENNESSEE EYELASH EXTENSION Test Taker Guide

Please refer to our website to check for the most updated information
<https://test-takers.psiexams.com/tncosmetology>

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PSI NATIONAL TESTING - GENERAL INFORMATION

The Eyelash Extension Test Taker Guide provides test takers with information about the PSI National Tests and application process for a Eyelash Extension license in Tennessee.

The Tennessee Board of Barber and Cosmetology Examiners has contracted with PSI to conduct the National Barber and Cosmetology Program (NBCP) testing in their state. PSI provides tests through online proctoring computer-based theory testing, online practical testing, and a network of testing facilities within Tennessee. PSI works closely with the State of Tennessee to be certain that our tests meet local as well as national requirements in basic principles and test development standards.

TEST APPROVAL

Test takers must be pre-approved to take the test. The education provider will provide an eligibility electronically to PSI upon a student's successful completion of the course requirements. Email confirmation will be received immediately after the document been submitted.

After the provider has submitted the document to PSI, test takers will go to <https://test-takers.psiexams.com/tncosmetology> or call 1-(855) 340-3710 to pay testing fees and schedule for their test. In the case PSI does not have a test taker eligibility record on file, test takers need to contact their education provider to submit the documentation to PSI.

The PSI National Eyelash Extension test is offered in Vietnamese and Spanish, as well as English in Tennessee.

NAME CHANGE INSTRUCTIONS

If a Test takers name differs on any paperwork, they will need to provide documentation of legal name changes. This may require marriage certificates, or other legal documents, additional documentation may be required if the name has changed multiple times.

TEST PAYMENT AND SCHEDULING

Test takers must pass the National Eyelash Extension Theory test before they may schedule the National Eyelash Extension Practical test. Test takers have 3 years to pass both tests to qualify for licensure. Once both tests are passed, they have 6 months to apply for a license.

EYSLASH EXTENTION TESTING FEES

Eyelash Extension Theory Test Only	Effective 3/1/2023	\$67
Eyelash Extension Practical Test Only	Effective 3/1/2023	\$67
Eyelash Extension Reinstatement		\$35

NOTE: TESTING FEES ARE NOT REFUNDABLE OR TRANSFERABLE. TESTING FEES ARE VALID FOR ONE YEAR FROM THE DATE OF PAYMENT.

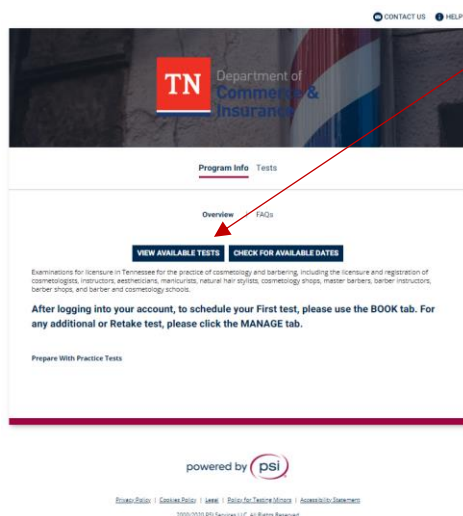
ONLINE REGISTRATION

PSI online registration is fast, easy, and available 24 hours a day 7 days a week! This is the most preferred and convenient to way schedule and pay for a test. Test takers may use this service by going to the PSI web page <https://test-takers.psiexams.com/tncosmetology>

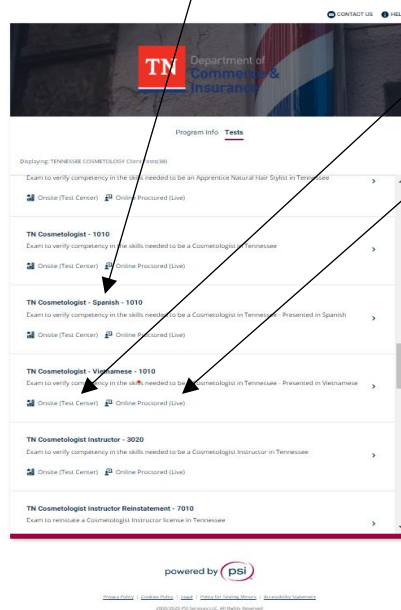
Follow a few easy instructions.



SELECT “VIEW AVAILABLE TESTS”



Test takers scroll to find their “test, language, and administration” (onsite OR online)



Once testing choices are made, test takers will need to create or sign into their PSI account, pay the test fees, and schedule their online test or test location, date, and time. The “Test Taker Guide (TTG) or Candidate bulletin (CIB)” is also found and downloaded from this page.

CONTACT US HELP

TN Department of Commerce & Insurance

Authorization Needed: This test requires authorization from the test sponsor. If your test sponsor has already transferred a test eligibility/authorization record, it will be available to you after log-in. Please contact your test sponsor if the test you are attempting to schedule is not listed within your account.

TN Cosmetologist - 1010

Test Language - English

Exam to verify competency in the skills needed to be a Cosmetologist in Tennessee

[Candidate Bulletin](#)

- Fee: \$67.00 USD
- Re-take Fee: \$67.00 USD
- [Fee Policy](#)

To continue the booking process and schedule your test, you must login or create an account. **LOGIN/REGISTER**

Test Portions More Info

Portion Name	Type	Duration	Language	Fee	Select
TN Cosmetologist Practical	Optional	285 Minutes	English	\$ 67.00 USD	
TN Cosmetologist Theory	Required	120 Minutes	English	\$ 67.00 USD	

To continue booking **LOGIN/REGISTER**

Follow the easy on-screen directions to pay and schedule for a test.

LOGIN TO A CURRENT PSI ACCOUNT OR REGISTER FOR A NEW ACCOUNT

When a test taker selects their test and delivery method, they will be then asked to LOGIN/REGISTER

CONTACT US HELP

TN Department of Commerce & Insurance

Authorization Needed: This test requires authorization from the test sponsor. If your test sponsor has already transferred a test eligibility/authorization record, it will be available to you after log-in. Please contact your test sponsor if the test you are attempting to schedule is not listed within your account.

TN Cosmetologist - 1010

Test Language - English

Exam to verify competency in the skills needed to be a Cosmetologist in Tennessee

[Candidate Bulletin](#)

- Fee: \$67.00 USD
- Re-take Fee: \$67.00 USD
- [Fee Policy](#)

To continue the booking process and schedule your test, you must login or create an account. **LOGIN/REGISTER**

Test Portions More Info

Portion Name	Type	Duration	Language	Fee	Select
TN Cosmetologist Practical	Optional	285 Minutes	English	\$ 67.00 USD	
TN Cosmetologist Theory	Required	120 Minutes	English	\$ 67.00 USD	

To continue booking **LOGIN/REGISTER**

If the test taker has *ever* created an account with PSI they will need to continue with that same account. Please enter the username and password the account was created with.

If the password is lost, test takers may click on the “Forgot Password” to reset their account password.

If test takers have difficulty entering their PSI account, please email cosmetology@psionline.com and request the assistance of a PSI testing professional. Test takers follow the easy instructions to pay and schedule their test.

DELETING A DUPLICATE ACCOUNT

If a test taker is certain another account exists, follow the instructions below to delete the duplicate account. Please go to <https://test-takers.psiexams.com>

1. Click on “FIND YOUR TEST”
2. Click on “Barber & Cosmetology”
3. Locate your State and Industry - use the dropdown menus
4. At the top right, click “Sign In / Create Account”
 - a. If there is an existing account at www.candidate.psiexams.com, please use the existing username and password.
 - b. If #1 does not work, test takers will need to send an email to ODelete@psionline.com with their Name and email address and request that they delete the old online account.
 - c. After confirmation has been received, it is completed, test takers can create a new account.
5. After logging in, click on “MANAGE” at the top and continue.

Test takers who encounter questions or difficulty with registration, account location, paying, scheduling, or other issues, please *do not* call the Tennessee Board Office as they do not have any information to aid test takers in their registration process.

Please email cosmetology@psionline.com or contact PSI customer services at (855) 579-4635

REGISTRATION BY TELEPHONE

Test takers may also choose to schedule over the telephone.

- To register by phone requires a valid credit or debit card (VISA, MasterCard, American Express or Discover).
- Call (855) 340-3710, Monday through Friday, between 6:30 AM and 9:00 PM CST, and Saturday-Sunday between 8:00 AM and 4:30 PM CST, to speak to a live Customer Service Representative.

CANCELING OR RE-SCHEDULING A TEST

Test takers may cancel and reschedule a test without forfeiting the fee if PSI receives a confirmed cancellation at **least 48 hours prior the scheduled test.**

To cancel a test, use the PSI web page <https://test-takers.psiexams.com/tncosmetology> or call PSI at (855) 340-3710, Monday through Friday, between 6:30 am and 9:00 pm, and Saturday-Sunday between 8:00 am and 4:30 pm, Central Time, to speak to a Customer Service Representative.

Leaving a voice mail message will *NOT* cancel a test, test takers need to speak to a live Customer Service Representative.

LATE CANCELLATION OR MISSED TEST

Testing fees will be forfeited for the following reasons.

- The test taker *does not cancel the test* at least 48 hours prior the scheduled time.
- The test taker *leaves a voice mail message* to attempt to cancel the test.
- The test taker arrives at the location *after the test start time*.
- The test taker is a *no-show* for the scheduled test.
- The test taker does not present *proper identification* when arriving for the test.

TEST TAKER ACCOMMODATIONS

All PSI testing centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990. PSI will meet test taker accommodations. A test taker who will require an accommodation to take a test, must create an account and register to take a PSI National test prior to their request.

The instructions to request an accommodation are listed on the [Test Accommodations Request Form](#) available at the end of this Guide to Testing or by [Clicking Here](#).

Requirements for a testing accommodation request:

Test takers are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be uploaded to PSI on the letterhead stationery of the authority or specialist and include the following:

- ✓ Description of the disability and limitations related to testing.
- ✓ Recommended accommodation/modification.
- ✓ Name, title and telephone number of the medical authority or specialist.
- ✓ Original signature of the medical authority or specialist.

Test takers must register for a test prior to requesting an accommodation.

TEST REVIEW

In cooperation with the Tennessee Board of Cosmetology and Barber Examiners, PSI will consistently evaluate all tests being administered to ensure that the tests accurately measure competency in the required areas of knowledge. Comments may be given in writing to the test proctor at the conclusion of the test. Test takers may also submit comments on their computer during the theory test. Comments are entered by clicking the [Comments](#) link on the function bar of the test question screen.

Comments will be received by the PSI test development staff. PSI will not respond to individuals regarding these comments; however, all comments are reviewed. In the case a discrepancy is found, PSI and the State Board could re-evaluate test takers' results and adjust them accordingly.

This is the only method to review theory test questions available to a test taker. There is no review process for a practical test.

PSI TEST CENTER EXPERIENCE

Please visit the following link to watch a short video of the PSI Test Center Experience.

<https://psi.wistia.com/medias/3321yp1ic8>

PSI TENNESSEE THEORY TESTING LOCATIONS

The **PSI National Eyelash Extension Theory** and **Tennessee Law** tests are administered at the testing centers listed below:

Cookeville
Cookeville Higher Education Campus
 1000 Neal St.
 Cookeville, TN 38501

East on I-40 0.6 mi Take exit 288 for TN-111 toward Livingston/Sparta 0.2 mi
Turn left onto TN-111 N (signs for Algood/Livingston) Use the right lane to take the US-70N ramp to Monterey/Cookeville 0.2 mi Turn
left onto US-70N W/E Spring St (signs for Cookeville) Pass by Burger King (on the right in 0.2 mi) 0.3 mi Turn left onto Neal St
Destination will be on the right 0.8 mi.



Chattanooga
6918 Shallowford Rd., Suite 314
Chattanooga, TN 37421

Take I-24 thru Chattanooga. Merge onto I-75 N (toward Knoxville). Take Exit #5 - Shallowford Rd. Turn Left onto Shallowford. The office is on the left.

Jackson
368 North Parkway, #3
Jackson, TN 38305

From I-40, Exit 80A onto South 45 Bypass. Third Signal light is North Parkway. Go left onto North Parkway and then go right into the first driveway on your right.

From the South, take Bypass 45 North to North Parkway and go right onto North Parkway and right into first driveway on the right. North Parkway is also known as Business Route 412. Coming from the east on 412, turn left into last driveway on the left. Coming from the West on North Parkway, turn right into the first driveway on the right, after crossing the 45 Bypass.

Johnson City
904 Sunset Drive, Suite 7A
Johnson City, TN 37604

Take I-26 to Exit 19 (Old number 36). Go South on Highway 381 (North State of Franklin Road) approximately 2.2 miles. At the 4th light turn left (this is Sunset Drive), go approximately .7 tenths of a mile. There is a large building on the left side of the road. This is 904 Sunset Drive. Suite 7A is in the row of office spaces behind this building.

Knoxville
301 South Gallaher View Rd Suite 114
Knoxville, TN 37919

Traveling I-40/I-75 East Bound, take exit # 379 (Bridgewater Rd.) Turn right onto Bridgewater Rd. Turn Left onto Kingston Pike. Turn right onto South Gallaher View Rd.

Memphis
Apple Tree Center
6099 Mt. Moriah Extended, Suite 17
Memphis, TN 38115

Coming North from Mississippi on Interstate Hwy 55, take Interstate Hwy 240 East. Proceed 8.5 miles to Mt. Moriah Rd. Exit. Go South on Mt. Moriah Road 2.2 miles. Apple Tree Center is on the right (just past the intersection with Hickory Hill and Ridgeway roads).

Coming West from Nashville on Interstate Hwy 40, exit on Interstate Hwy 240 West (the ring road). Proceed approx. 6.5 miles. Pass Poplar Ave. exit and then take Mt. Moriah Road Exit. Turn left (South) on Mt. Moriah and proceed 2.2 miles to Apple Tree Center on the right.

Coming East on Interstate Hwy 40, exit onto Interstate Hwy 240 South. Go approx. 6 miles to the junction with Interstate Hwy 55. Then proceed another 8.5 miles on Interstate Hwy 240 East, passing Airways Blvd., Lamar Ave., Getwell and Perkins Road exits, before exiting on Mt. Moriah Road.

For all going South on Mt. Moriah Rd., take the second entrance into Apple Tree Center. Turn left between the two buildings on the left. Then, proceed to Suite 17, which is the last suite on the left (in Bldg. 6099).

Nashville
The Oaks
1102 Kermit Drive, Suite 101
Nashville, TN 37217

From I-40 East: take exit onto I-24 (Exit 213-A). Take Murfreesboro Road at the first exit (Exit 52). Stay in the right lane on the ramp, as the exit appears while you are still in the curve. On Murfreesboro, stay in the left lane. You will pass Days Inn and Super Gigante grocery on your right. Turn left onto Kermit Drive when there is a McDonalds on your right. PSI is in the first building on your left.

From I-40 West: take exit onto Briley Parkway, turn left onto Briley PWY. Exit onto Murfreesboro Rd. Stay in the right lane. Turn right onto Kermit Drive. PSI is in the first building on your left.

PSI TENNESSEE PRACTICAL TESTING LOCATIONS

The **PSI National Eyelash Extension Practical** test is administered at the testing centers listed below:

PSI Memphis
Apple Tree Center
6099 Mt. Moriah Extended, Suite 26
Memphis, TN 38115

Coming North from Mississippi on Interstate Hwy 55, take Interstate Hwy 240 East. Proceed 8.5 miles to Mt. Moriah Rd. Exit. Go South on Mt. Moriah Road 2.2 miles. Apple Tree Center is on the right (just past the intersection with Hickory Hill and Ridgeway roads).

Coming West from Nashville on Interstate Hwy 40, exit on Interstate Hwy 240 West (the ring road). Proceed approx. 6.5 miles. Pass Poplar Ave. exit and then take Mt. Moriah Road Exit. Turn left (South) on Mt. Moriah and proceed 2.2 miles to Apple Tree Center on the right.

Coming East on Interstate Hwy 40, exit onto Interstate Hwy 240 South. Go approx. 6 miles to the junction with Interstate Hwy 55. Then proceed another 8.5 miles on Interstate Hwy 240 East, passing Airways Blvd., Lamar Ave., Getwell and Perkins Road exits, before exiting on Mt. Moriah Road.

For all going South on Mt. Moriah Rd., take the second entrance into Apple Tree Center. Turn left between the two buildings on the left. Then, proceed to Suite 17, which is the last suite on the left (in Bldg. 6099).

PSI Nashville
Corporate Park, Bldg. B
444 Metroplex Dr., Suite B100
Nashville, TN 37211

From I-40, exit onto I-24 East. From I-24 Exit #56 onto Harding Place (if exiting from I-24 East, turn left onto Harding, if existing from I-24 West, turn right onto Harding). Turn left at the first traffic light (Metroplex Drive). Turn right into Corporate Park. Go to the last building in the left. A sign in front shows "444 Metroplex". Go to the back of the building to the first floor. Enter through double doors - Ste 100.

PSI Knoxville
9050 Executive Park Dr., Suite 206B
Knoxville, TN 37923

Traveling I-40/I-75 West Bound, take exit #378 (Cedar Bluff Rd.) Then take exit #378B (Executive Park Dr.). At the red light turn right onto Executive Park Dr. Turn right into 9050 on the right (Financial Plaza).

Traveling I-40/I-75 East Bound, take exit # 378 (Cedar Bluff Rd.) At the end of the ramp, at the red light, turn left onto Cedar Bluff Rd. At the 2nd light turn right onto Executive Park Dr. Go past the 1st red light and turn into 9050 on the right (Financial Plaza). The suite is in the back of the building.

REPORTING TO THE TESTING SITE

Test takers should arrive at least 30 minutes prior to their scheduled testing start time. This allows time for test takers to sign-in and provide PSI with identification verification and be seated.

Test takers who arrive after the start time, will not be admitted to the testing room, and will forfeit all their testing fee(s).

REQUIRED IDENTIFICATION FOR ENTRY TO THE TEST

Test takers are required to provide 2 forms of identification.

- One I.D. must be a VALID, government issued identification (driver's license, state ID, passport), which bears the test takers name exactly as it appears in the test registration, signature and photograph or a complete physical description.
- The second ID must have the test takers signature and preprinted legal name exactly as it appears on the test takers registration form.

Again, all identification must display the test takers name exactly as it appears in the test registration form.

Test takers who are not able to provide the required identification must call (855) 340-3710 at least 21 days prior to the scheduled test, to discuss possible solutions to this test requirement.

Test takers failing to provide all required identification at the time of the test is considered a missed test, and they will be dismissed.



GENERAL SECURITY RULES AND PROCEDURES

The following security procedures will apply during the test:

- Test takers may take only approved items into the testing room.
- All personal belongings of test taker should be placed in the secure storage provided at each site prior to entering the testing room. Personal belongings **include, but are not limited to**, the following items:
 - **Electronic devices of any type, including but not limited to; cellular/mobile phones, recording devices, watches, cameras, pagers, laptop computers, tablet computers (e.g., iPads), music players or headphones (e.g., iPods), smart watches, radios, or electronic games.**
 - **Bulky or loose clothing or coats:** For security purposes outerwear such as, but not limited to open sweaters, cardigans, shawls, scarves, hoodies, vests, jackets, and coats are not permitted in the testing room. **In the event test takers are asked to remove the outerwear, appropriate attire such as a shirt should be worn underneath.**
 - **Hats or headgear not worn for religious reasons** or as religious apparel are prohibited including but not limited to hats, baseball caps, or visors.
 - **Other personal miscellaneous items**, including purses, notebooks, reference or reading material, briefcases, backpacks, wallets, pens, pencils, other writing devices, food, drinks, and good luck items, etc.
- Although secure storage for personal items is provided at the testing site for convenience, PSI is not responsible for any damage, loss, or theft of any personal belongings or prohibited items brought to, stored at, or left behind at the test site. PSI assumes no duty of care with respect to such items and makes no representation that the secure storage provided will be effective in protecting such items. If prohibited items are found during check-in, test takers will place them in the provided secure storage or leave these items outside the restricted area at their own risk. PSI is not responsible for the security of any personal belongings or prohibited items. Any test taker possessing prohibited items in the testing room shall immediately have their test results invalidated, and PSI shall notify the government officials in the state in detail of the occurrence.
- If a test taker leaves any items at the test site after testing and is not claimed within 30 days, items will be disposed of or donated, at PSI's sole discretion.
- Person(s) accompanying a test taker may not wait in the testing center, inside the building or on the building's property. This applies to guests of any nature, including drivers, children, friends, family, colleagues, or instructors.
- No smoking, vaping, eating, or drinking is allowed inside the testing center.
- During the check in process, all test takers will be asked if they possess any prohibited items. Test takers may also be asked to empty their pockets and turn them out for the proctor to ensure they are empty. Proctors will ask to inspect any such items in their pockets. Test takers may also be asked to lift the ends of their sleeves and the bottoms of their pant legs to ensure that restricted items do not enter testing areas.
- Proctors also carefully inspect eyeglass frames, tie tacks, or any other apparel that could be used to harbor a restricted device.
- Any test takers seen giving or receiving assistance on a test, found with unauthorized materials or devices, disrupts the administration of a test or who violates any security rule or procedure, will be asked to surrender all test materials and to leave the testing center. PSI will notify government officials in the state in detail of the occurrence.
- Copying or communicating test content is violation of the test takers contract with PSI, and federal and state law. Either may result in the disqualification of test results and may lead to legal action.
- Once the test begins, test takers may obtain permission from a proctor to leave the testing room if an emergency arises or to use the restroom. Test takers will not receive extra time to complete the test for leaving the testing room for any reason.

EYELASH EXTENSION THEORY AND LAW TESTS

The theory and law tests are administered using a computer, a mouse and computer keyboard.

IDENTIFICATION SCREEN

Test takers will be accompanied to a testing station. Once test takers are seated at their testing station, they will be prompted to confirm their name, identification number, and the test for which they registered.

TUTORIAL

Before a test taker begins a test, an introductory tutorial is provided on the computer screen. The time used to watch the tutorial is not deducted from any test timing. The tutorial takes up to 15 minutes, sample questions are introduced during tutorial so a test taker may familiarize themselves on how questions are written and how to review the answers given.

TEST QUESTION SCREEN

The “function bar” at the top of the test question, provides mouse-click access to any features available while taking the test. During the test, one question will appear on the screen at a time. There is also a timer feature that at the top of the screen that displays the time a test taker has remaining to complete the test.

Note:
Even though a test taker has entered a response to a question, the system will allow the response to be changed anytime the test is active. Once a test taker signs out of a test or timing expires; this feature will no longer be available.

Question: 3 of 40 Answered: 2 Unanswered: 1 Marked: 0 View: All Time Left(Min): 359

3. What do the stars on the United States of America's flag represent?

(Choose from the following options)

☐ 1. Presidents

☐ 2. Colonies

☐ 3. States

☐ 4. Wars

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EXPERIMENTAL QUESTIONS

In addition to the number of test questions specified in the "Test Content Outline". There are a small number of "experimental questions" may be administered to test takers during the tests. There are typically at least five (5) experimental questions on a test. The results of these questions not included in the final test takers score. Administration of such unscored experimental questions is an essential step in developing future PSI tests.

EYELASH EXTENSION THEORY TEST

The test content outline is prepared and is periodically updated by committees of professionals who are subject matter experts in Eyelash Extensions, instruction, or regulatory issues. The test content outline identifies areas of importance to licensees for them to perform their duties on the public in a competent and in a safe and responsible manner.

The content outline lists topics that are on the test and the number of questions for each topic. We advise test takers not schedule a test until they are familiar with the topics on the outline. Test takers may use this outline as a guide as well as the test references as a guide for a pre-test review.

The Eyelash Extension test consists of 45 questions (40 scored, 5 experimental). Test takers will have 60 minutes (1 hour) to complete the test.

EYELASH EXTENSION THEORY CONTENT OUTLINE

- I. Infection Control (32.5%)
 - a. Cleaning and Disinfecting
 - 1. Implements
 - 2. Equipment
 - 3. Work Environment
 - b. Safety Procedures
 - 1.Exposure Incidents
 - 2.Patch Test
 - c. Skin and Eye Diseases and Disorders
- II. Eyelash Consultation (15%)
 - a. Eyelash Analysis
 - b. Eyelash Care
- III. Eyelash Application and Removal 37.5%)
 - a. Application and Refill
 - b. Implements
 - c. Isolation
 - d. Products
 - e. Removal
- IV. Licensing (6%)
 - a. Meeting and Licensure Requirements/Licensed Duties
 - b. Renewal
 - c. Board Responsibilities and Disciplinary Action
 - d. Displaying the License
 - e. Salon Owner and Manager Responsibilities
 - f. Change of Address

EYELASH EXTENSION TEST REFERENCE MATERIALS

This test is CLOSED BOOK.

The reference materials listed below were used to develop the questions for this test.

Milady Advanced Services Eyelashes, 1st Edition, 2023, <https://www.milady.com/catalog/advancedservices-eyelashes>

The Essential Guide to Lash Extension Technology, 2012, Nova Lash, www.amazon.com

Milady Standard Foundations 2020, <https://www.milady.com>

TENNESSEE LAW TEST

Individuals who are under the age of 65 and would like to activate a retired license, must register, and pass both the Tennessee Law test and the PSI National practical test.

Individuals with licenses that have expired for 3 years or more, must register and pass both the Tennessee Law test and the PSI National practical test, for reinstatement of their licenses.

Please complete the application form on PSI's website <https://test-takers.psiexams.com/tncosmetology>.

With Board approval, individuals who are licensed in another state and would like to obtain a Tennessee license, must also register, and pass the Tennessee Law test and the PSI National practical test to license.

TENNESSEE LAW TEST CONTENT OUTLINE

The following content outline lists the topics that are on the test and the number of questions for each topic. We recommend not scheduling a test until a test taker is familiar with the topics in the outline. The test consists of 25 questions and test takers will have 40 minutes to complete the test.

- I. Sanitation, Disinfection, and Safety (20%; 5 items)
 - a. Cleaning and Disinfecting of Implements and Equipment
 - b. Cleaning and Disinfecting of Work Environment
 - c. Sanitary Procedures and Pathogens
- II. Licensing (80%; 20 items)
 - a. Meeting Licensure Requirements/Licensed Duties
 - b. Renewal
 - c. Board Responsibilities and Disciplinary Actions
 - d. Displaying the License
 - e. Salon Owner and Manager Responsibilities
 - f. Change of Address
 - g. Displaying Sign Pertaining to Clients' Rights

TENNESSEE LAW TEST REFERENCE MATERIAL

This test is CLOSED BOOK.

The reference materials listed below were used to develop the questions for this test.

Rules of Tennessee State Board of Cosmetology, Chapter 0440-01: Licensing. March 2018 (Revised) TN Rules of COS Board - Ch. 0440-01

Rules of Tennessee State Board of Cosmetology, Chapter 0440-02: Sanitary Rules. March 2018 (Revised) TN Rules of COS Board - Ch. 0440-02

Tennessee Code Title 62 Professions, Businesses and Trades, Chapter 4, 2010, Tennessee Code Annotated, Title 62 -Professions, Businesses and Trades, Chapter 4 - Tennessee Cosmetology Act of 1986
<https://advance.lexis.com/container?config=014CJAA5ZGVhZjA3NS02MmMzLTRlZWQtOGJjNC00YzQ1MmZlNzc2YWYKAfBvZENhdGFsb2e9ZpNUjTRaIWVfyrur9ud&cid=3c2fd040-a372-42ba-956a-38a1b1bb21cc&prid=eb3e88f8-8c93-4c59-8b7f-4edc609cac21>

EYELASH EXTENSION AND TENNESSEE LAW SCORE AND REPORTING INFORMATION

Test takers must score at least 70 percent to pass the test.

Test takers' score reports will be given immediately following completion of the test. The score reporting process varies as to the test administration type.



- **COMPUTER TESTING** - The test results will appear immediately on the computer screen automatically upon the completion of the test.
- When test takers utilize the review feature, the test result will appear immediately on the computer screen automatically upon indication the test is complete, and they would like to see their results.
 - If the score is **PASS**, test takers receive an on-screen successful notification.
 - If the score is a **NOT-PASS**, test takers receive an on-screen un-successful notification, with a diagnostic report indicating strengths and weaknesses that may require further study to pass a test.
 - Registration forms to retake the test will be available at the PSI testing web site or the previously mentioned processes.
- **PAPER/PENCIL TESTING** - an official score report will be printed at the test site and given to the test taker.
- **ONLINE TESTING** - An official score report will be emailed to the test taker within 24 hours of their test completion.

To better prepare for the PSI National Cosmetology Theory test, test takers can now review by taking an online practice test. Practice tests are intended to aid test takers with example test questions. The purpose is to familiarize a test taker with the general types of questions that will appear on a Cosmetology test. Though questions are based on cosmetology, these questions are NOT a substitute for education and study. Scoring well on the practice test also will not guarantee a positive outcome on the actual licensing test. This is the ONLY official PSI practice test; PSI does not recognize nor endorse any other study guides that may be offering information on the PSI National Cosmetology Program. The PSI practice tests are offered to review an unlimited number of times; however, a fee is assessed for each time the test is utilized for review.

Go to <https://www.psionlinestore.com> for more information and to register!

OBTAINING A DUPLICATE SCORE REPORT AND/OR LICENSE APPLICATION

To request a duplicate score report and/or a license application after leaving the test, test takers may email scorereport@psionline.com or call Customer Service (855) 340-3710.

PSI NATIONAL PRACTICAL TEST- IMPORTANT GUIDELINES

For practical test questions or concerns, we recommend test takers and instructors to email cosmetology@psionline.com.

Test takers should familiarize themselves with the following instructions to be properly prepared for the test, prior to registration.

- **During the practical test, test takers must follow all appropriate rules for client protection that will ensure the health, safety, and welfare of the public.**
- **A proctor will be monitoring time during the test. Personal timers are not allowed in the testing room. Test takers will not receive a score for any activities not completed within the allotted topic area time limits. When the proctor gives an instruction to "Please stop working", test takers are to immediately stop what they are doing, stand quietly, and wait for the next instruction to be given.**
- **Test takers are required to prepare and bring a closable container ("supply kit"), with all products, supplies, and equipment necessary to perform the topic areas included in this test. The suggested container dimensions should not exceed 24" wide, 36" long and 30" high. This will allow the test taker to place the supply kit under the table when not in use. There are no *supply lists* or *suggested supplies* for the PSI National Tests. PSI recommends the test taker bring the equipment and supplies needed to perform a Topic Area as they would in their own professional environment.**
- **Test takers are required to bring to the test, two containers to dispose of used items. One marked "Single-use" and one marked "multi-use". All items used in the test are categorically disposed of in one of these containers.**
- **Individual bags may be packed and labeled for each topic area. Bags are to be emptied and placed in the "single use" bag after setting up the workstation.**
- **Products that are *not* grouped as "dangerous chemicals" by OSHA and are *not* required to be listed on an actual business SDS sheet, may be fictitious with actual label OR self-created label attached to the container. Some other substance may be used inside the container to simulate the product.**
- **Chemical products that are grouped as "dangerous chemicals" by OSHA and are required be listed on SDS sheets in an actual business, are *required* to be used from the original container with an original manufacturers label attached or in a container with the manufacturers label attached.**
- **Absolutely NO aerosols are allowed into the testing area.**
- **Test takers may not observe other test takers during the test. PSI views and responds to this behavior as form of cheating. The test taker will be warned up to and including dismissal from the test. Please focus on individual tasks and do not depend on viewing the performance of other test takers to be successful.**
- **Test takers' name and/or school names are to be covered on their person and supplies while in the test.**
- **Disinfectant containers must have the manufacturers label attached and legible. Disinfectants used must have virucidal, bactericidal and fungicidal properties listed on the manufacturers label.**
- **Monomer must be in the original *manufacturer labeled, and sealed container, labeled odorless*. Polymer, dehydrator must be in the manufacturers labeled container.**
- **Test takers may not observe other test takers during the test. PSI views and responds to this behavior as form of cheating. The test taker will be warned up to and including dismissal from the test. Please focus on individual tasks and do not depend on viewing the performance of other test takers to be successful.**
- **Test takers' name and/or school names are to be covered on their person and supplies while in the test.**



- The number one safety rule in our industry is: “Following Instructions”. There is no necessary or required style or technique a school needs to teach, or a test taker needs to perform. All topic areas are observed in the manner a Lash Technician would normally complete a task. Tasks should be taken seriously and performed as instructed in the test and to the highest skill level they are capable. Scores are based on the test taker displaying a solid knowledge of workplace Infection Control and Safety Precautions.

WORKPLACE INFECTION CONTROL PRECAUTIONS

Test takers need to be familiar and follow all workplace infection control precautions. Here are some examples of the expectations of the test as well as an everyday business to familiarize a test taker with some of the industries infection control standards.

- ✓ Cleaning hands before starting a service. Knowing when hands become contaminated and keeping them clean as to not infect a client.
- ✓ Keeping the supply kit from becoming contaminated, such as: returning items to the kit, leaving a kit open or otherwise contaminating a kit. The supply kit represents a clean and disinfected storage in a cosmetologist’s workstation and should be treated as such.
- ✓ Knowledge of single-use and multi-use items and how to dispose of them properly.
- ✓ Disinfecting workstation surfaces and keeping them from becoming contaminated. If a worksurface becomes unhealthy a test taker has the knowledge to know when they would require the station to be cleaned and disinfected.
- ✓ Knowing how to use and dispense products without contamination. For example, double dipping, or any other cross contamination with the skin or worksurfaces.
- ✓ Keeping clients from becoming contaminated by the cosmetologist.
- ✓ Keeping containers being used from contamination.
- ✓ Making sure our tools are clean and disinfected.
- ✓ If body fluid become present during a service (i.e., blood, vomit, feces, etc.), how we deal with a situation without contaminating ourselves and others.

WORKPLACE SAFETY PRECAUTIONS

Test takers also need to be familiar and follow all workplace safety precautions. Here are some examples of the expectations of the test as well as an everyday business to familiarize a test taker with some of the industry safety standards.

- ✓ Cosmetologists must know and have a working understanding of workplace safety regulations issued by federal and state regulatory entities.
- ✓ Cross-contamination of chemicals and products on the workstation.
- ✓ Chemical mixing procedures, storage of chemicals and SDS sheets.
- ✓ Keeping the workstation safe from injury, cleaning up spills and picking up dropped items. Reducing a slip and fall or tripping incidents.
- ✓ Making certain tools and equipment are in safe working order, no frayed or exposed wires, rusty metals, etc.
- ✓ Tools and equipment are used in a safe manner.

TENNESSEE PSI NATIONAL EYELASH EXTENSION PRACTICAL TEST TOPIC ORDER

TOPIC AREA: 1	PRE-EXAMINATION SET UP AND DISINFECTION	10 MINUTES
TOPIC AREA: 2	EYELASH EXTENSION APPLICATION	30 MINUTES
TOPIC AREA: 3	BLOOD EXPOSURE INCIDENT	12 MINUTES
TOPIC AREA: 4	END OF EXAMINATION DISINFECTION	10 MINUTES

PSI NATIONAL EYELASH EXTENSION PRACTICAL TEST

INSTRUCTIONS:

We would like to welcome you to the **PSI National Eyelash Extension Practical** test. The prompter will read instructions for each section, and the proctor will facilitate the timing for each topic area and supervise the test. Proctors are only permitted to answer general questions that do not direct nor instruct in any manner related to this test. A Certified National Evaluator is responsible for observing and rating test taker performance and are not allowed to converse with test takers except for to provide instruction when required during specific sections of the test. Test takers are responsible to provide all necessary equipment and supplies needed for the performance of the practical test. Test takers are not permitted to speak to or assist other test takers throughout the test. Test takers will be always monitored for scoring. Electronics of any kind are strictly prohibited in the testing facility. Any test taker possessing prohibited items in the testing facility, PSI will stop your test and you will be required to leave the testing facility. A report to your actions will be submitted to governing authorities. If you need to use the restroom during the test, please raise your hand for proctor assistance in leaving the testing area. You will be required to sign out and sign back in when returning. Keep in mind the time will continue to elapse and any instructions you miss will not be repeated. Only one test takers at a time may leave the area at a time, please return as quickly as possible.

Does anyone have any questions about the instruction you have been given?

TOPIC AREA: 1 PRE-EXAMINATION SET UP AND DISINFECTION ♦ 30 MINUTES

INSTRUCTIONS:

We will begin with **Pre-Examination Set Up and Disinfection**. 10 minutes will be provided to prepare your daily workstation. The proctor will announce when there are 5 minutes left to finish. When you complete your tasks, please stand quietly. Start your preparation, timing begins now.

EVALUATION:

- 1.1 Disinfects work surfaces
- 1.2 Properly disposes of waste materials
- 1.3 Kit remains sanitary
- 1.4 Avoids cross contamination

INSTRUCTION:

- There are 5 minutes left to finish.
- Please stop working, the timing has ended.
- All scoring has been completed. We will now continue the test.

TOPIC AREA: 2 EYELASH EXTENSION APPLICATION ♦ 40 MINUTES

INSTRUCTIONS:

This evaluation is **Eyelash Extension Application**. 10 minutes will be provided to set up your eyelash extension application station and prepare your client for a eyelashes. The proctor will announce when there are 5 minutes left to finish. When you complete your tasks, please stand quietly. Start your preparation, timing begins now.

SAFETY CRITERIA:

- 2.1 Sanitize/cleans hands
- 2.2 Prepares mannequin for eyelash services
- 2.3 Protects lower lashes
- 2.4 Prepare for eyelash extension application

INSTRUCTION:

- There are 5 minutes left to finish.
- Please stop working, the timing has ended.

INSTRUCTIONS:

The eyelash extension application evaluation requires the demonstration of applying six (6) professional eyelash extensions to one eyelash. 20 minutes will be provided to apply the six (6) eyelash extensions. The proctor will direct you when to stop. Start your eyelash applications, timing begins now.

EVALUATION CRITERIA:

- 2.5 Applies extension #1
- 2.6 Applies extension #2
- 2.7 Applies extension #3
- 2.8 Applies extension #4
- 2.9 Applies extension #5
- 2.10 Applies extension #6
- 2.11 Demonstrates separation



INSTRUCTION:

- There are 10 minutes left to finish.
- Please stop and stand quietly.
- All scoring has been completed. We will now continue the test.

SAFETY CRITERIA

- 2.12 Properly disposes of waste materials
- 2.13 Ensures workstation/area remain sanitary
- 2.14 Ensures draping is maintained throughout the eyelash extension application service
- 2.15 Replaces contaminated items
- 2.16 Ensures containers remain closed when not in use
- 2.17 Kit remains sanitary
- 2.18 Avoids cross contamination

TOPIC AREA: 3 BLOOD EXPOSURE INCIDENT ♦ 12 MINUTES

INSTRUCTIONS:

This evaluation is the **Blood Exposure Incident**. 12 minutes will be provided to perform the procedures for a blood exposure incident. The proctor will announce when there are 6 minutes left to finish. When you complete your task, please stand quietly. Start your blood exposure incident demonstration, timing begins now.

SAFETY CRITERIA:

- 3.1 Wears gloves
- 3.2 Cleans simulated cut
- 3.3 Applies bandage to simulated cut
- 3.4 Properly disposes used materials
- 3.5 Sanitize/cleans hands

INSTRUCTION:

- You have 5 minutes left to finish.
- Please stop working, timing has ended.

SAFETY CRITERIA

- 2.12 Properly disposes of waste materials
- 2.13 Ensures workstation/area remain sanitary
- 2.14 Ensures draping is maintained throughout the eyelash extension application service
- 2.15 Replaces contaminated items
- 2.16 Ensures containers remain closed when not in use
- 2.17 Kit remains sanitary
- 2.18 Avoids cross contamination

TOPIC AREA: 7 END OF EXAMINATION DISINFECTION ♦ 10 MINUTES

INSTRUCTIONS:

This evaluation is **End of Examination Disinfection**. 10 minutes will be provided to clean and disinfect your workstation. The proctor will announce when there are 5 minutes left to finish. When you complete your tasks, please stand quietly. Start your tasks, timing begins now.

EVALUATION:

- 7.1 Disposes of used materials
- 7.2 Disinfects workstation and cleans up work area
- 7.3 Removes all supplies, materials, and/or other items

INSTRUCTION:

- You have 5 minutes left to finish.
- Please stop working, the timing has ended.
- All scoring has been completed. We will now continue the test.

FINAL INSTRUCTIONS:

This concludes the PSI National Eyelash Extension Test. Please clear your work area of all items you brought into the room; make certain your floor is clear of debris. When you are finished, raise your hand, and wait for the proctor to sign off your work area. You will receive your score report within 5 days via email. Please direct any questions about your results to the email address or phone number listed on your score report. We cannot answer any questions about the test or your test results. Cosmetology test takers begin your test clean up.

PSI would like to thank you for coming today and best wishes in your exciting new career. Have a great day, you are excused.





TEST ACCOMMODATIONS REQUEST FORM

All testing centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990.

Applicants with disabilities or those who would otherwise have difficulty taking the test request for alternative arrangements by [Clicking Here](#).

Requirements for testing accommodation requests:

You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be uploaded to PSI on the letterhead stationery of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

**MAKE SURE YOU ARE REGISTERED FOR THE TEST BEFORE REQUESTING
TEST ACCOMMODATIONS**

PSI licensure:certification
3210 E Tropicana
Las Vegas, NV 89121

[TEST ACCOMMODATIONS REQUEST FORM](#)

